

INTRODUCTION MEMBERSHIP FAQs

Below are the most frequently asked questions about the Introduction Membership category. Prior to contacting us, please find the answers below;

Q: How do I sign up to get the free membership?

- > To receive your free membership, go to the below link to read all of the relevant information and watch the how-to video.

www.britishfencing.com/membership/introduction_membership

Q: How long is the introduction membership valid for?

- > This membership category is valid for 90 days only.

Q: Can I renew for another 90 days?

- > No, you cannot renew your Introduction membership. You must upgrade to Starter, Recreational or Compete.

Q: How do I upgrade?

- > Go to www.bf.sport80.com, log in to your account with the email address and password you have create. Click 'Memberships' then 'renew' if it has expired or 'current' if it is still valid and then 'Change Membership Type'.

Q: I want to upgrade early, can I?

- > Yes, you can upgrade at any point, please see above.

Q: I have finished my beginners course early, how do I cancel?

- > Your membership will naturally expire at the end of the 90 days therefore there is no need to cancel.

INTRODUCTION MEMBERSHIP FAQs

Q: Can I fence at another club?

- > No, to fence at another club you must upgrade to Starter membership or higher.

Q: Can I enter a competition?

- > No, to enter a competition you must upgrade to Compete membership.

Q: My club isn't listed on the dropdown menu, what do I do?

- > If your club isn't listed their membership has expired. Please ask them to renew their membership as soon as possible and then sign up to your free membership. You **must** select which club you are part of to ensure the membership is valid.

Q: I have forgotten my password to access my account, who do I contact?

- > To reset your password, go to www.bf.sport80.com and click 'forgotten my password' and enter the email address you have registered your account with.

Q: I am half way through my beginner course, can I sign up?

- > Yes, however if you continue to fence at the club after the beginner's course has come to an end, you must upgrade.

Q: Am I covered by British Fencing's Insurance?

- > The free 'Introduction' membership insures participants/new members of beginner's courses offered by affiliated clubs for up to 90 days. New participants of beginner's courses **must** have a valid Introduction membership to be covered. [Please note this is a change to previous policy, see the insurance overview document](#) on the British Fencing Website.

Q: I have previously been a member of British Fencing, but I am getting back into the sport, am I eligible?

- > If you have ever had a British Fencing membership prior, you are not eligible.

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Q: My club include Starter Membership within my beginner course fees, what do I do?

- > If a Starter Membership is included within your beginner's course fee, then you will automatically become a Starter Member under the terms and conditions of your club. You will not be able to access the Introduction Membership

Q: I am having trouble using the Sport80 platform, help!

- > Click the 'support' button on the top of the Sport80 website. Alternatively, contact British Fencing at headoffice@britishfencing.com.

Is your question not answered? Contact headoffice@britishfencing.com.